

1st COI Master Class 19 – 21 June 2007 Vienna



Timetable workshops & lectures

Tue, 19 June

9:30 - 10:30	Registration and Welcome		
10:30 - 11:20	Lecture: COI quality standards as legal criteria		
11:30 - 12:45	Judges' View on COI	Knowledge Management	Credibility Assessment
12:45 - 14:00	Lunch		
14:00 - 15:15	Styleguides Assessment	UNHCR's Refworld	
15:15 - 16:00	Market Place		
16:00 - 17:15	Staff Management & Quality Assurance	ecoi.net – Search & Personalisation	Credibility Assessment
18:00	Social Event: Vienna Fact-Finding Mission		

Topics to be discussed in workshops:

- Credibility Assessment
- Customer Relations
- ecoi.net - Search & Personalisation
- External Experts
- Fact-Finding Missions
- Gender Issues
- Judges' View on COI
- Knowledge Management
- Media Archives
- Medical Issues
- Source Assessment
- Staff Management & Quality Assurance
- Styleguides Assessment
- Transparency & Traceability
- UNHCR's Refworld

Wed, 20 June

9:30 - 10:45	Lecture: Fact-finding missions		
10:45 - 11:30	Market Place		
11:30 - 12:45	Fact-Finding Missions	Knowledge Management	Gender Issues
12:45 - 14:00	Lunch		
14:00 - 15:15		External Experts	Source Assessment
15:15 - 16:00	Market Place		
16:00 - 17:15	Customer Relations	Medical Issues	

Market Place

Infodesk to enable exchange among participants on the following topics:

- Ecoi.net – Questions & Answers
- Databases & COI Units
- Sources
- Staff exchange, internships, exchange of project ideas, finding project partners

Thu, 21 June

9:30 - 10:45	Media Archives	Transparency & Traceability	Source Assessment
11:00 - 12:00	Summary, Conclusions, Wrap up Market Place, Feedback		
12:00 - 12:45	Lunch		
12:45	Departure (to COI Seminar)		

Co-ordinated by



Refugee Documentation Centre Ireland • Hungarian Helsinki Committee • Dutch Council for Refugees Informationsverbund Asyl • Asociación Comisión Católica Española de Migración • Forum Réfugiés Polish Helsinki Foundation for Human Rights • The Human Rights League • Italian Council for Refugees Ministry of the Interior of Croatia – Department for Foreigners and Asylum • Ministry of the Interior of Slovenia – Asylum Section • Ministry of the Interior Spain – Dirección General de Política Interior, Subdirección General de Asilo • Ministry of the Interior Latvia – Office of Citizenship and Migration Affairs • Ministry of the Interior Romania – National Refugee Office • Office for Repatriation and Aliens Poland • Romanian National Council for Refugees • Society of Citizens Assisting Migrants

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